



General Manager

Competitive Salary + Benefits

Take pride in a job well done?

The Role

The General Manager (GM) will report directly to the Operations Manager for the entire operation unit. Directly supervise Assistant Managers Shift Leaders, Head Chef and Sous Chef, guiding them in operating their departments.

- **Food Quality** – having a good working knowledge of the kitchen and product knowledge, as well as having the overall responsibility of any food initiatives/ promotions as directed by the Operations Team.
- **Customer Service** – delivering superior customer service in all aspects of guest interaction.
- **Profitability** – accurately report all costs and expenditure.
- **Cleanliness and Maintenance** – follow and implement front and back of house cleaning procedures.
- **Atmosphere** – ensure the environment is ready for service.
- **Performance of Managers and Staff** – ensure all managers and staff reach their full potential through on-going evaluation, training and development.
- **Knowledge of and Adherence to all YO! Sushi Policies and Procedures** – ensure all staff follow proper company procedures and policies.

In addition, the GM is personally responsible for:

- **Maintaining proper communication standards** – ensuring all communications from the Operations Team is communicated effectively and in a timely manner.
- **Maintaining unit's compliance with any and all city, national and legal requirements.**

The Person

To apply for this role you must be able to work in a fast-paced and multi-tasked environment and must have the following:-

- Proven customer service experience.
- Proven experience of working in a previous general management role within the catering and hospitality industry.
- Excellent communication skills.
- Be able to work as part of a team.
- Be able to work effectively under pressure.
- Have great organisational skills.
- Should have good working knowledge of MS Word and MS Excel.

- Must be proficient in handling cash.
- Must have permission to work within the United Kingdom

If the above sounds like you and you want to be part of something different and work in a friendly environment, we definitely would like to hear from you.

Please respond with a detailed CV to: recruitment@yosushi.com